



# LINK Program Student FAQs

LINK is a program run by the First Year Experience Office designed to get students out of their rooms and engaged with UCF. We want students to become aware of their campus resources, have fun, and become successful Knights. When students attend LINK sponsored events, or complete LINK sponsored tasks, they earn LINK Loot (500-2,000 point range) by checking in on the Goosechase app. Students then use their accumulated Loot at various events throughout the year to bid on items such as TVs, theme park tickets, UCF gear and more! LINK Loot is only available for students new to UCF during the academic year (ex. freshman or a transfer), but events are open to *all* UCF students.

## **What does being a 'new student' mean?**

Being 'new' to UCF means it is your first time here, whether you are a freshman or a transfer student. We run off of the academic calendar, which is Summer, Fall, Spring. So if you start in Summer, you have three terms to earn/redeem LINK Loot, Fall you have two, and Spring you have one.

## **I am not a freshman student, can I still attend a LINK event?**

Yes! LINK events are open to all students and programs are applicable to students beyond the first year. We encourage all students to continue to use the LINK website/KnightGuide app as resources for events past your first year at UCF.

## **I am new to UCF and wondering how to sign up and register my UCFID for LINK LOOT.**

You will need to create an account on the Goosechase mobile app (accessed through UCF Mobile). Create a user name using your First.LastName. Once you have created an account and user name, simply join the LINK game "LINK@UCF" to start earning Loot!

## **Do I need to ask for LINK Loot at each event?**

Nope! Simply sign in on the Goosechase app.

## **Does LINK Loot automatically go to my account?**

You can view your LINK Loot at any time on the Goosechase app. Additionally, we track LINK Loot on the LINK website. Please wait at least 5 business days after an event for LINK Loot to appear on your account on the website. This will allow enough time for the offices to return the attendance data to LINK and for the student assistant to upload the data to the LINK website.

- *The LINK Student Assistant is only employed part-time, so please keep that in mind when sending emails and inquiries.*

## **How do I check my LINK Loot?**

On the Goosechase app or visit <http://link.sdes.ucf.edu/loot> and enter your UCFID.

## **When can I submit disputes?**

You may dispute attending an event, if the event you attended is not credited to your account five (5) business days after it occurred. Sign-in sheets may not be disputed, only events where an ID card reader has been used may be. Events must be disputed within the month they occurred, or no longer than 10 days into a new month.

### **Check out all of our Social Media!**

 [fb.com/ucfLINK](https://www.facebook.com/ucfLINK)

 @LINKLoot

**Web:** <http://link.sdes.ucf.edu/>

 Download Goosechase, search for LINK@UCF.



UCF student organization online database; Search for LINK.